

## Southside Containers Roll-Off Service Agreement

Thank you for renting through Southside Containers! We value every rental and this is an opportunity for you to better understand our service and avoid any unexpected fees.

You are renting both **our property** and **our product**. We expect that you return our container in the same condition in which it was delivered. Furthermore, it is solely at the discretion of our professional drivers to determine the safety of any particular container that we are expected to transport down the road.

Most of what we haul is considered to be construction and demolition debris (C&D). C&D rentals are **mixed** loads that may also include general household items (beds/furniture, clothing, electronics, kitchen appliances and garage items) and **mixed** landscaping debris. All of our C&D containers have a weight limit. Any weight exceeding that limit **will be charged**.

### **C&D Rental Rates: \***

17yd- \$350 flat rate, up to 3 tons and 10 days on the property

21yd- \$400 flat rate, up to 3 tons and 10 days on the property

30yd- \$450 flat rate, up to 4 tons and 30 days on the property

40yd- \$500 flat rate, up to 4 tons and 30 days on the property

\*- A \$25 upcharge will be applied to any delivery involving a toll and/or excessive travel distance within our service radius. Deliveries outside of our normal service radius will be dealt with on a case by case basis.

Our most common fees include:

- **Additional Weight Fee** - Containers with material dump weights above the specified tonnage may be charged an additional **\$75 per ton**.

17yd – 3 ton limit, \$75/ton thereafter

21yd – 3 ton limit, \$75/ton thereafter

30yd – 4 ton limit, \$75/ton thereafter

40yd – 4 ton limit, \$75/ton thereafter

• **Rental Extensions** - Containers held beyond your specified rental period may be charged **\$20 per calendar day**.

17yd – 10 day rental period, \$20/day thereafter

21yd – 10 day rental period, \$20/day thereafter

30yd – 30 day rental period, \$20/day thereafter

40yd – 30 day rental period, \$20/day thereafter

• **Labor Charge** – This occurs when a driver is forced to climb onto a container to rearrange or remove materials from an overloaded dumpster. Dumpsters must be safe to transport down the road after pick up. Over-loaded dumpsters are **NOT** safe. Containers must be filled no higher than the proper fill line, with no material hanging over the sides and the container door properly closed. **The container must be road ready and safe for travel**. These charges can range from \$25-\$50+.

• **Wasted Trip Fee** – This occurs when a driver arrives for a scheduled delivery or removal of your container and is unable to carry out the task, typically due to inadequate truck access or improperly filled container. When calling for a pick up, your container door should be properly shut and the load should be at a level fill. **The container must be road ready and safe for travel**. These charges can range from \$50-\$100+.

**Dirty Load Fee** – This occurs when a container has been rented for recyclable material (tree debris, concrete, dirt, sand, brick/block, metals, etc.). All recyclable loads must be free of foreign material. This is a ZERO tolerance policy if load is to be recycled. **ALL dirty or mixed loads will be dumped at C&D rates**. Please check your container before loading begins and throughout the rental period to ensure no other materials contaminate a clean load. These fees start at \$50-\$300+.

• **Damage** – Damage to containers can result from contact with heavy equipment causing dents, scratches, tears, as well as improperly loaded materials. The following materials are unacceptable: liquid concrete, plaster, paint, oils, liquid adhesives (glues), and food waste. **We will NOT haul these materials**. A typical damage fee can range from \$50-\$400+.

**Any further questions can be answered by calling or texting to (757)422-1111. Thank you for reading our service agreement, and we look forward to working together in the future!**